SKY SOLUTIONS™

Capability Statement

Overview

Founded in 2008 and headquartered in the Washington D.C. Metro area. We enable enterprises to become digital first by implementing innovative solutions that simplify critical and complex business processes. Our team of domain and technical experts empower public sector agencies to change the way they work and connect with citizens and stakeholders.

Key Differentiators

Success, Every Time   Speed to Market   Tailored Solutions   Human Centric

Core Capabilities

Digital Transformation

- Human-Centered Design (HCD/UI/UX/CX/TX)
- Agile and DevSecOps Practices
- Low-Code/No-Code Development
  - Pega, ServiceNow, Salesforce, Appian
  - Camunda, UiPath
  - MS Power App
- Legacy Modernization and Cloud Migration
  - Cloud Enablement, AWS, MS Azure

AI Driven Innovation

- Enterprise Data Management
- AI/ML and Advanced Analytics
- Generative AI Platforms and Solutions

Cybersecurity

- Zero Trust Architecture
- Risk Management Framework
- Application and Cloud Security Engineering
- Security Operations

UEI Number

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Cage Code

7YC29

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Past Performance Examples

CMS Medicaid.gov

Challenge: CMS required an enhanced digital platform for its Medicaid.gov and InsureKidsNow.gov websites, servicing over 93 million enrollees. A significant part of the challenge was maintaining high-quality standards while delivering new features rapidly in a CI/CD environment.

Solution: Sky Solutions built and integrated a comprehensive CI/CD pipeline that automated deployments, testing, and monitoring. The pipeline supported the CMS's move towards a DevSecOps culture, enabling CMS to adopt intelligent automation for website content and system updates.

Benefit: This initiative reduced manual deployment efforts, ensuring that new features and updates were released more frequently and with higher accuracy. The CI/CD pipeline reduced CMS's operational costs while improving website uptime and user experience.

IRS Safeguards IT Services

Challenge: The IRS Safeguards need to increase the security of Federal Tax Information (FTI) and ensure consistent application of information security standards across all partner agency information systems.

Solution: Sky provides risk-free transition, a dedicated technical contractor leadership team deploys more senior and technical staff on the ground, automates Safeguards Reviews and FTI risk management, and innovates Safeguards operations.

Benefit: Sky optimizes Safeguards' processes, reduces costs, and minimizes risk to FTI in possession of agency partners while continuing to meet all regulatory and agency documented standards and guidance.

DoD Defense Media Activity (DMA) Web NextGen Pilot

Challenge: DMA requires a best-in-class, secure, and user-friendly technology infrastructure for the Web Enterprise Business (DMA-Web.mil) public web, content management system, and integrated services for over 1000 public-facing websites across DoD components.

Solution: Sky is modernizing DMA technology infrastructure and DMA-Web.mil platform which will address the future needs of DMA and DoD stakeholders.

Benefit: Sky is enabling a DMA-Web.mil future architecture that is widely interoperable and allows seamless moving of content within and between websites as well as to social media, mobile apps, automated emails, and other distribution/notification mechanisms.

USCDI+ Data Set Development

Challenge: The current ONC submission system faces issues related to inflexibility in managing complex relationships between classes, elements, and use cases, resulting in efficiency problems in collaboration and approval processes.

Solution: Develop, deploy, and provide site maintenance for a new platform in support of United States Core Data for Interoperability Plus (USCDI+) data set development and feedback collection.

Benefit: Our solution streamlines and automates ONC's USCDI+ submission processes, reducing manual work, minimizing errors, and improving efficiency.

Unified Case Management at CPI

Challenge: CMS sought data-driven, AI/ML-powered case management solution to modernize their legacy systems and processes and safeguard the integrity of Medicare, Medicaid and other federal health programs.

Solution: This solution leverages Camunda BPM, Kafka, microservices, APIs, Snowflake, Alation, AWS and cloud-native technologies to automate key processes such as case identification, investigation, referral, documentation, and resolution.

Benefit: This transformation reduced deployment time, increased application stability, and improved the overall user experience for case investigations. This allowed CMS to maintain health program integrity while reducing technical debts and overall program cost.

Past Performance Examples

Modernizing Grant Management

Challenge: The Office of Justice Programs (OJP) within the Department of Justice (DOJ) faced several challenges, including defining a clear vision for the system's design and functionality, a lack of seamless collaboration among development teams, difficulties in understanding the grants-making process, and complex external system integrations that led to frequent downtime.

Solution: Sky Solutions developed JustGrants, a unified system that streamlines the entire grant lifecycle, enhances user experience, and boosts transparency and reporting capabilities. This integrated solution bridges informational gaps, improves communication, and enables seamless data exchange.

Benefit: The implementation of the integrated grants management solution has revolutionized grant management by centralizing operations, reducing administrative overhead by 30%, automating work-flows to enhance productivity by 25%, cutting processing delays by 35%, and improving data quality by 60%.
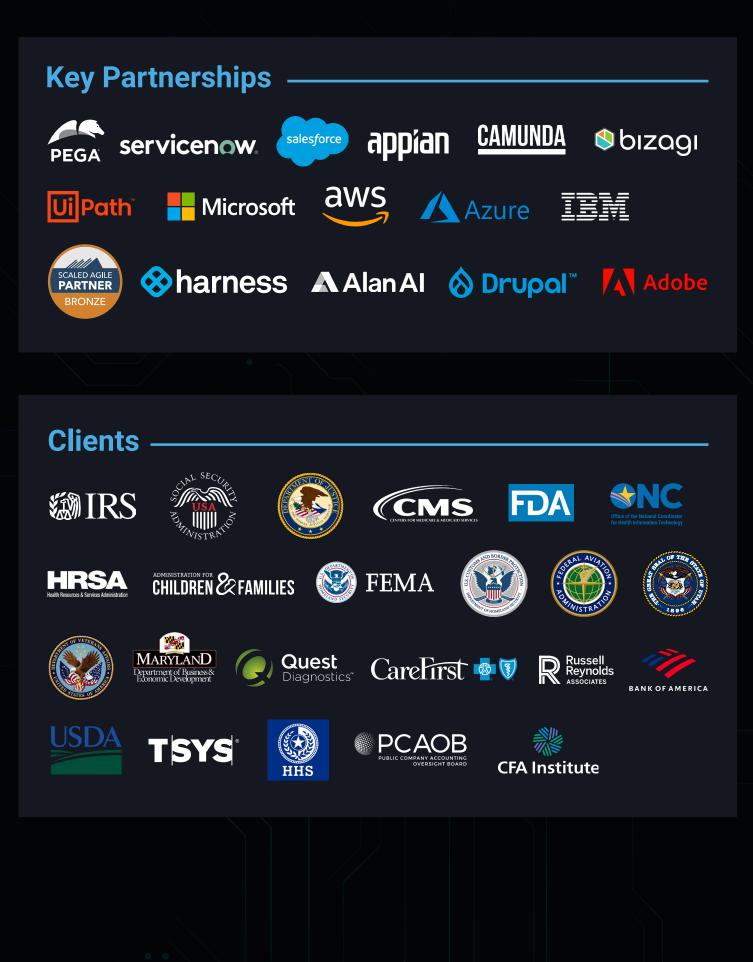
IT Support Services

Challenge: The Social Security Administration (SSA) aims to modernize its systems to improve customer service. As part of this, the agency evaluates whether to procure an off-the-shelf solution or develop a custom application. The project requires strong support for Pega and ServiceNow platforms to ensure smooth implementation and integration.

Solution: Sky Solutions created and supports the ServiceNow COE for SSA, assisting stakeholders with planning, implementation, and training. This support is vital as the agency modernizes its systems through digital process automation. Sky Solutions also delivers Agile-driven application development, managing the entire lifecycle for seamless delivery.

Benefit: Sky Solutions' agile approach helped SSA transition from legacy systems to ServiceNow, saving $175 million in license costs. Other benefits include reduced development time (due to readily available building blocks), fewer design iterations, and improved accessibility and usability.

Vehicles and Certs

GSA Contract Holder

eFAST

8(a) STARSIII

OASIS+*

SBA U.S. Small Business Administration

CERTIFIED NMSDC MBE 2020

CMMIDEV/3 SM
CMMIDEV2.0 / Exp. 2024-12-20 / Appraisal #56449

CMMISVC/3 SM
CMMIDEV2.0 / Exp. 2024-12-20 / Appraisal #56449

Inc. 5000

CERTIFIED COMPANY ISO 27001:2013

CERTIFIED COMPANY ISO 9001:2015

CERTIFIED COMPANY ISO 20000-1:2018

CERTIFIED COMPANY ISO 22301-1:2019

CERTIFIED COMPANY ISO 22301-1:2024

Key Partnerships

PEGA · servicenow · salesforce · appian · CAMUNDA · bizagi

UiPath · Microsoft · aws · Azure · IBM

SCALED AGILE PARTNER BRONZE · harness · Alan AI · Drupal · Adobe

Clients

IRS · Social Security Administration USA · Department of Justice · CMS Centers for Medicare & Medicaid Services · FDA · ONC Office of the National Coordinator for Health Information Technology

HRSA Health Resources & Services Administration · Administration for Children & Families · U.S. Department of Homeland Security FEMA · U.S. Customs and Border Protection Department of Homeland Security · Federal Aviation Administration · The Great Seal of the State of Utah 1896

Department of Veterans Affairs United States of America · Maryland Department of Business & Economic Development · Quest Diagnostics · CareFirst · Russell Reynolds Associates · Bank of America

USDA · TSYS · HHS · PCAOB Public Company Accounting Oversight Board · CFA Institute

Accomplish
the Extraordinary

**Transforming the future with
AI-driven solutions**

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